



Support Telephone Numbers

May 2004

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WARNING: Text set off in this manner indicates that failure to follow directions could result in bodily harm or loss of life.



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Support Telephone Numbers

First Edition (June 2003)

Second Edition (December 2003)

Third Edition (May 2004)

332630-003

Africa (French-speaking)

Support for Algeria, Benin, Burkina Faso, Cameroon, Chad, Gabon, Guinea, Ivory Coast, Mauritania, Niger, Senegal, Sierra Leone, Togo, and Tunisia:

General Information..... +351213176366
Technical Support..... +351213176366
Customer Support Web site www.hp.com/aa/fre

Argentina

Call Center Service Support.....0-810-555-5000
Customer Support Web sitewww.hp.com/support
www.hp.com/country/ar/spa/support

Armenia

Technical Support..... +7 (095) 797-35 20
Fax..... +7 (095) 797-35 21
Customer Support (on-line request)www.support.hp.ru/order
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Australia

General Information.....13 23 93
Fax.....02 9022 8305
Technical Support.....13 10 47
Warranty Support/Post-Sales Information13 10 47
Customer Support Web site www.hp.com/country/au/eng

Austria

General Information

<i>Allgemeine Informationen</i>	0800 242 242
Technical Support (Business Products)	
<i>Technischer Kundendienst (Business-Produkte)</i>	0810 00 1000
Web sites	
HP	www.hp.com/at
Support	www.hp.com/country/at/ger
HP Care Pack	
Contract Customer Telephone Support	0810 00 2000
Web site	www.hp.com/go/hpcarepack/emea/activate

Azerbaijan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.support.hp.ru/order
HP Care Pack Services	
Web site	www.hp.com/go/hpcarepack/emea/activate

Bahamas

Technical Support.....	1-800-711-2884
Customer Support Web site	www.hp.com/country/cb/eng

Bahrain

General Information (call center)

and Technical Support	+971 4 366 2020
Toll-free	800 171
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support.....	+971 4 390 4785
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

Barbados

Technical Support.....(001-800-8722881+) 1-800-711-2884
Customer Support Web site www.hp.com/country/cb/eng

Belarus

Technical Support.....(+7) 095-7973520
Fax.....(+7) 095-7973521
Customer Support (on-line request)www.support.hp.ru/order
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Belgium

Technical Support
Warranty and Trade (in country nr only) 078/600 600
Customer Support Web site www.hp.be/support
HP Care Pack Support
Telephone support (in country nr only) 078/250 144
Web site www.hp.com/go/hpcarepack/emea/activate

Belize

Technical Support..... 811+ 1 800 711 2884
Customer Support Web site www.hp.com/support
www.hp.com/country/ns/spa/support

Bermuda

Technical Support.....1-800-711-2884
Customer Support Web site www.hp.com/country/cb/eng

Bolivia

General Information *Información General* +511-211-2828
Technical Support *Apoyo Técnico* (0) +54-11-4708-1600
800-100-247
Customer Support Web site www.hp.com/support
www.hp.com/country/bo/spa/support

Brazil

Compaq Customer Assistance Service and Technical Support
Serviço de Atendimento ao Consumidor/Garantia
Contracts 55-11-4689-2620
Toll-free 0800-55-6404
0800-130-999
55-11 4689 2012
Grande SP 11 5683-5400
Suporte Técnico/Empresas e Contratos (toll-free) 0800-55-6405
Technical Support
Gde Sao Paulo 3747-7799
Rest of country 0-800-157751
Customer Support
Web site www.compaq.com.br/suporte
www.hp.com/country/br/por/support

British Virgin Islands

Technical Support 154+ 1-800-711-2884
Customer Support Web site www.hp.com/country/cb/eng

Canada

General Information *Informations Générales* 1-800-567-1616

Technical Support

(For continuous quality improvement, calls may be monitored.)

Assistance Technique

(*Afin de garantir une amélioration continue de la qualité, les appels*

peuvent être enregistrés ou suivis.)..... 1-905-206-4663

1-800-474-6836

1-800-652-6672

Ordering Backup Software

Commande de Disquettes de Sauvegarde 1-800-952-7689

Customer Support

Web site www.hp.com/country/ca/eng/support

Cayman Islands

Technical Support..... 1-800-711-2884

Customer Support Web site www.hp.com/country/cb/eng

Chile

Customers and Partners, Contracts +56-2-290-6500

Toll-free Access (domestic only) 600-600-1122

Technical Support *Apoyo Técnico*..... (123) 800-360-999

Customer Support Web site www.hp.com/support

www.hp.com/country/cl/spa/support

China (mainland)

Technical Support/General Information..... 86-800-810-5959

86-10-68687980

Web site <http://e-support.hp.com.cn>

Colombia

Technical Support *Apoyo Técnico*..... +57-1-606-9191
9-800-114-726
Customer Support Web site www.hp.com/support
www.hp.com/country/co/spa/support

Costa Rica

Technical Support..... 0-800-0-110-629
0-800-011-0524
Customer Support Web site www.hp.com/support
www.hp.com/country/ns/spa/support

Curacao, Netherland Antillas

Technical Support..... English 174+1800 711 2884
Spanish 164+1800 711 2884
Customer Support Web site www.hp.com/country/cb/eng

Cyprus

Technical Support
Local toll-free800 9 2649
International..... +30 210 60 73 603
Fax..... +30 210 60 73 601
Customer Support E-mail Address
Presales Info, Customer Feedback ccr.hphellas@hp.com
Mail-in abroad repairs rma.hellas@hp.com
Customer Support Web site www.hp.com/country/gr/gre
HP Care Pack
Telephone Support
Local toll-free800 9 2649
International..... +30 210 87 61 880
Web Site www.hp.com/go/hpcarepack/emea/activate

Czech Republic

General Information <i>Obecné Informace</i>	261 108 108
General Information Web site	www.hp.cz
Technical Support <i>Technická Podpora</i>	261 307 310
Customer Support	
Web site	www.hp.com/country/cz/cze/support
HP Care Pack Services	
Telephone Support	261 307 310
Web site	www.hp.com/go/hpcarepack/emea/activate

Denmark

General Information <i>Generelle Oplysninger</i>	48 12 10 00
Sales Information HP Frontline, Presales	70 12 00 10
Customer Service	
Web site	www.hp.com/country/dk/dan/support
Technical Support <i>Teknisk support</i>	
Commercial & Enterprise	70 11 77 00
Supportpack/HP Care Pack Commercial & Enterprise	
Telephone Support	35 25 65 00
Supportpack/HP Care Pack	
<i>Consumer Produkter</i>	70 27 04 43
Web site	www.hp.com/go/hpcarepack/emea/activate

Dominican Republic

Technical Support	1-800-799-3477
	1-800-711-2884
Customer Support Web site	www.hp.com/support
	www.hp.com/country/cb/eng/support

Ecuador

Technical Support <i>Apoyo Técnico</i> (toll-free)	999-119:877-219-8671
Andinatel	(999 119+) 1-800-711-2884
Customer Support Web site	www.hp.com/support
	www.hp.com/country/ec/spa/support

Egypt

General Information and Technical Support	202 532 5222
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support	0800 888 7 888
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

El Salvador

Technical Support	800-1785:877-219-8671 (800-1785+) 1-800-711-2884
Customer Support Web site	www.hp.com/support www.hp.com/country/ns/spa/support

European Emerging Markets

Support for Albania, Bosnia-Herzegovina, Bulgaria, Croatia, Macedonia, Malta, Moldova Republic, Serbia and Montenegro:	
E-mail	Tec.desktop@hp.com
ECSC Technical Support E-mail	ise.coe@hp.com
Connect On-Line Customer Care Page ...	www.connect-online.hp.com
Customer Support Web sites	
Bulgaria	www.hp.com/country/bg/bul
Croatia	www.hp.com/country/hr/cro
Slovenia	www.hp.com/country/si/slv
HP Care Pack	
Web site	www.hp.com/go/hpcarepack/emea/activate

Finland

General Information	+358 (0) 205 350
Sales Information	+358 (0) 10 217 2700
Technical Support	+358 (0) 203 53 232
Customer Services Web site	www.hp.fi
HP Care Pack Services	
Telephone Support	+358 (0) 203 20 300
Web site	www.hp.com/go/hpcarepack/emea/activate

France

General Information

<i>Informations Générales</i> (0,15 € TTC/min)	0826 800 400
Technical Support <i>Assistance Technique</i>	
<i>Produits Professionnels</i> (0,15 € TTC/min)	01 43 62 34 34
Customer Support Web site	www.hp.com/fr
HP Care Pack Services	
Telephone Support	
<i>Assistance Technique</i> (0,15 € TTC/min)	0825 00 41 23
Web site	www.hp.com/go/hpcarepack/emea/activate

Georgia

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.support.hp.ru/order
HP Care Pack Services	
Web site	www.hp.com/go/hpcarepack/emea/activate

Germany

General Information (Presales)

Allgemeine Informationen (0,12 €/min) 01805/32 62 22

Technical Support

Technischer Support

HP Commercial Products,

Compaq Commercial Products (0,12 €/min)..... 01805/25 81 43

Customer Support Web site www.hp.com/de/support

HP Care Pack (Presales)

General information on warranty upgrades

Allgemeine Informationen über

Garantieerweiterungen (0,12 €/min)..... 01805/32 62 99

E-mail infoline@hp-servicesales.de

HP Care Pack Information Web site..... www.hp.com/de/carepack

HP Care Pack

Telephone Support Hotline..... See HP Care Pack documents.

Siehe HP Care Pack Unterlagen.

HP Care Pack Registration

Web site www.hp.com/go/hpcarepack/emea/activate

Ghana

Value Products Support 234-1-3204777

Volume Product Support 234-1-3204999

Customer Support Web site www.hp.com/country/aa/eng

Greece

Telephone Support

Toll-free 801 11 CALL HP (22 55 47)

International +30 210 6073603

Fax +30 210 60 73 601

E-mail Telephone support,

Presales Info, Customer Feedback ccr.hphellas@hp.com

Mail-in abroad repairs rma.hellas@hp.com

Customer Support Web site www.hp.com/country/gr/gre

HP Care Pack

Telephone Support

Toll-free 801 11 HP CARE (47 22 73)

International +30 210 87 61 880

Web Site www.hp.com/go/hpcarepack/emea/activate

Guatemala

Technical Support 99-99-190:877-219-8671

1-800-999-5105

Customer Support Web site www.hp.com/support

www.hp.com/country/ns/spa/support

Guyana

Technical Support (165+) 1-800-711-2884

or 1-877-783-2407

Haiti

Technical Support (183+) 1-800-711-2884

Customer Support Web site www.hp.com/country/cb/eng

Honduras

Technical Support 800 0 123 + 1-800-711-2884

or 800 0 123 + 877-219-8671

Customer Support Web site www.hp.com/support

www.hp.com/country/ns/spa/support

Hong Kong

General Information.....852-800-9388-33
Technical Support.....852-3002-8555
Customer Support Web sitewww.hp.com/country/hk/eng

Hungary

General Information *Általános Információk* +36 (1) 382-1111
Technical Support *Technikai Támogatás* +36 (1) 382-1111
E-mail.....support@hp.hu
Customer Support Web sitewww.hp.com/country/hu/hun
HP Care Pack Services
Telephone Support..... +36 (1) 382-1112
Web sitewww.hp.com/go/hpcarepack/emea/activate

India

Customer Care Centre 1 600 112267
91-11-26388000
Fax..... 91-124-2566112
Customer Support Web site www.hp.com/country/in/eng
Technical Support E-mail.....india_customercare@hp.com

Indonesia

Technical Support..... +62 (21) 350-3408
Customer Support Web site www.hp.com/country/id/eng

Ireland

General Information.....1 850 200 277
Technical Support.....1 890 946 500
Customer Support Web site www.hp.com/country/ie/eng
HP Care Pack Services
Telephone Support.....1 850 924 590
Web site
.....www.hp.com/go/hpcarepack/emea/activate

Israel

General Information	09-762-3222
Telephone Support and Technical Support	09-830-4848
Fax	09-830-4849
Customer Support Web site	www.hp.com/country/il/heb
HP Care Pack Services	
Telephone Support	09-762-3300
Web site	www.hp.com/go/hpcarepack/emea/activate

Italy

Business Desktop Technical Support	02 3859-1212
Customer Support Web site	www.hp.com/country/it/ita
HP CarePack	
Telephone Support	02 4527-9050
After hours	02 9212-2778
Information	02 9212-2040
Info Web site	www.hp.com/it/hpcarepack
Registration	
Web site	www.hp.com/go/hpcarepack/emea/activate

日本(Japan)

一般情報 (General Information) 03-5304-6660
<http://www.hp.com/jp/>
テクニカル サポート (Technical Support) 0120-014121 *1
携帯電話・PHSをお使いの場合：03-5347-3089
<http://welcome.hp.com/country/jp/ja/support.html>
ダイヤルQ2テクニカル サポート (Dial Q2 Technical Support)
.....0990-605-589 *2
バックアップ ソフトウェア、サービス パーツのご注文
(Ordering Backup Software & Spare Parts)
..... <http://www.hp.com/jp/ordercenter/>

*1：通話料無料のフリーダイヤルです。日本国内でのみご利用いただけます。
Not available internationally.

*2：日本国内でのみご利用いただけます。ご利用の際は、通話料の他に別途
情報提供料として1分あたり100円かかります。(情報発信地：東京)
なお、ご利用時には、4桁のパスワードが必要です。パスワードは事前にNTT
にて登録手続きを行ってください。パスワードのご登録は116またはNTTの営
業窓口にお申し込みください。Not available internationally.

Jordan

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack
Telephone Support +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Kazakhstan

Technical Support +7 (095) 797-35 20
Fax +7 (095) 797-35 21
Customer Support (on-line request) www.support.hp.ru/order
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Korea

Technical Support/Warranty Support

Domestic/international 82-1588-3003
Web site www.hp.co.kr
e-Commercial (Product Sales)/General Information 82-080-703-0700
HP online store www.hp.co.kr/store

Kuwait

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack
Telephone Support +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Kyrgyzstan

Technical Support +7 (095) 797-35 20
Fax +7 (095) 797-35 21
Customer Support (on-line request) www.support.hp.ru/order
HP Care Pack Services
Web site www.hp.com/go/hpcarepack/emea/activate

Lebanon

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack
Telephone Support +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Luxembourg

Technical Support	
Warranty and Trade	27 303 303
Customer Support Web site	www.hp.be/support
HP Care Pack Support	
Contract & HP Care Pack	27 303 111
Web site	www.hp.com/go/hpcarepack/emea/activate

Malaysia

General Information	1800-80-5405
Warranty Support/Pre-Sales Information	1800-88-4848
Technical Support (toll-free)	+1800-805-405
Fax	(65) 395-1010
Support Web site	www.hp.com/country/my/eng

Mexico

Technical Support	+01-800-501-9000
Mexico City	52-58-4531
Rest of country	01-800-501-9000
Contracts	52-5-284-600 X 2747
	+01-800-010-2020
Customer Support Web site	www.hp.com/support
	www.hp.com/country/mx/spa/support

Morocco

General Information <i>Informacja Ogólna</i>	022 40 47 47
Technical Support <i>Pomoc Techniczna</i>	022 40 47 47
Customer Support Web site	www.hp.com/aa/fre
HP Care Pack	
Telephone Support	022 24 87 70
Web site	www.hp.com/go/hpcarepack/emea/activate

The Netherlands

General Information <i>Algemene Informatie</i>	+31 30 222 2000
Technical Support (0,35 €/min)*	0900 2020 165
	0900-1681616
Customer Support Web site	www.hp.com/country/nl/dut
HP Care Pack Services	
Telephone Support.....	0900 1150 000
	0800-0221244
Web site	www.hp.com/go/hpcarepack/emea/activate
*Not available internationally	
* <i>Deze nummers zijn alleen bereikbaar vanuit Nederland.</i>	

New Zealand

HP Care Pack Support	0800 449 552
Commercial Warranty Support	0800 449 553
Customer Support Web site	www.hp.com/country/nz/eng

Nicaragua

Technical Support.....	174 :877-219-8671
Español	(164+) 1-800-711-2884
Inglés	(174+) 1-800-711-2884
Customer Support Web site	www.hp.com/support
	www.hp.com/country/ns/spa/support

Nigeria

Customer Support Web site	www.hp.com/country/aa/eng
HP Care Pack	
Telephone Support.....	01-3204777
Web site	www.hp.com/go/hpcarepack/emea/activate

Norway

Technical Support.....800 62 800
Customer Support Web site www.hp.com/country/no/nor
HP Care Pack
Telephone Support.....800 56 044
Web site www.hp.com/go/hpcarepack/emea/activate

Oman

General Information and Technical Support..... +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack
Telephone Support..... +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Panama

Technical Support.....001-800-111-9642
001-800-711-2884
Customer Support Web site www.hp.com/support
www.hp.com/country/ns/spa/support

Paraguay

Technical Support *Apoyo Técnico*..... +54-11-4708-1600
Customer Support Web site www.hp.com/support
www.hp.com/country/py/spa/support

Peru

General Information *Información General*+511-211-2828
Technical Service (toll-free)..... 0-800-12828
0800-10111
Customer Support Web site www.hp.com/support
www.hp.com/country/pe/spa/support

Philippines

General Information +63 (2) 888-6211
Technical Support +63 (2) 867-3551
Customer Support
Web site www.hp.com/country/ph/eng/support

Poland

General Information *Informacja Ogólna* 0-800-122-622
Technical Support *Pomoc Techniczna* 22-5666 000
Customer Support Web site www.hp.com/country/pl/pol
HP Care Pack Services
Telephone Support 22-565 74 00
or 0-801 300 310
Web site www.hp.com/go/hpcarepack/emea/activate

Portugal

Call Center Service Support 808 200 808
Technical Support 213164164
Fax 21 410 08 52
Customer Support Web site www.hp.com/country/pt/por
HP Care Pack Services
Telephone Support 808 218 218
Web site www.hp.com/go/hpcarepack/emea/activate

Puerto Rico

Technical Service 1-800-711-2884
Technical Support 1-877-232-0589
Warranties 1-800-799-3477
Customer Support Web site .. www.hp.com/country/pr/spa/support

Qatar

General Information and Technical Support	+971 4 366 2020
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack	
Telephone Support.....	+971 4 390 4785
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

Romania

Customer Service	+4021-303.83.00
Customer Support	+4021-303.84.01
CCC Technical Support.....	+4021-315-4442
Fax.....	+40-21-303.83.03
E-mail.....	support.romania@hp.com
Escalation address	dragos.stanciu@hp.com
Customer Support Web site	www.hp.com/country/ro/rom
HP CarePack Services	
Telephone Support.....	+4021-315-4442
Web site	www.hp.com/go/hpcarepack/emea/activate

Russia

General Information, Technical Support, HP Care Pack	
Moscow	7 095-797-3520
Moscow after hours.....	709 579 73525
St. Petersburg	812 346 7997
St. Petersburg after hours	781 234 67982
Customer Support Web site	www.hp.com/country/ru/rus
HP Care Pack Services	
Web site	www.hp.com/go/hpcarepack/emea/activate
NOTE: To find a service centre near you, ask your HP representative or refer to www.support.hp.ru/partners for HP service centers or www.compaq.ru/cservice for ex-Compaq service centers.	

Saudi Arabia

General Information and Technical Support	800 897 1444
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support	800 897 1451
Web site	www.hp.com/carepack
E-mail	mecarepack@hp.com

Singapore

General Information/Warranty Support	62725300
Pre-sales Information	1800-278-8100
Customer Support Web site	www.hp.com/country/sg/eng
Fax	62742033

Slovakia

General Information	+421-2-5752 5111
Technical Support	+421-2-68208080
Standard warranty	+421-2-5752 5752
Support Web site	www.hp.sk
HP Care Pack	
Telephone Support	+421-2-5752 5555
Web site	www.hp.com/go/hpcarepack/emea/activate

Slovenia

General Information	+386 1 2307 420
Technical Support	+386 1 2307 420
Fax	+386 1 2307 468
Customer Support Web site	www.hp.com/si
HP Care Pack	
Telephone Support	+386 1 2307 420
Web site	www.hp.com/go/hpcarepack/emea/activate

South Africa

International Telephone Support +27 11 258 9301
Local (toll-free) 086 00 1030
Customer Support Web site www.hp.com/country/za/eng
HP Care Pack Services
Telephone 086 000 1010
Web site www.hp.com/go/hpcarepack/emea/activate

Spain

General Information *Información General* 916 348 800
Technical Support *Soporte Técnico* 902010333
(Except Presarios and projectors)
Customer Support Web site www.hp.com/country/es/spa
HP Care Pack Services
Telephone Support 902 220030
Telephone Support (Commercial) 902 010333
Web site www.hp.com/go/hpcarepack/emea/activate

Sri Lanka

General Information/Warranty Support 01-430800-6271-3337

Suriname

Technical Support 1-800-711-2884

Sweden

General Information *Allmän Information* +46 (0)8 524 910 00
Web site www.hp.se
Sales Information *Saleslink* +46 (0)200-27 00 00
Technical Support *Teknisk Support* 0771-30 30 00
Web site www.hp.se/support
HP Care Pack
Telephone Support *Teknisk Support* 0771-30 30 30
Web site www.hp.com/go/hpcarepack/emea/activate

Switzerland

Warranty Hotline 0848 802 020
Web site (German) www.hp.com/country/ch/ger
(French) www.hp.com/country/ch/fr
HP CarePack Services
Telephone Support 0848 800 724
Web site www.hp.com/go/hpcarepack/emea/activate

Syria

General Information and Technical Support +971 4 366 2020
Customer Support Web site www.hp.com/country/me/eng
HP Care Pack
Telephone Support +971 4 390 4785
Web site www.hp.com/me/carepack
E-mail mecarepack@hp.com

Taiwan

Taipei Head Office 886-2-8722-9000
Product Spec. Inquiry 0800-236-686
Customer Care Hotline 886-2-8722-8000
Customer Support Web site www.hp.com/country/tw/chi

Thailand

Technical Support 66-2-353-9000
Fax +66 2654 0704
Support Web site www.hp.com/country/th/eng

Turkey

General Information <i>Genel Bilgi</i>	+90 212 444 79 79
Technical Support <i>Teknik Destek</i>	+90 212 444 71 71
Customer Support <i>Müşteri Destek</i>	+90 212 444 71 71
Fax <i>Faks</i>	+90 216 579 78 00
Customer Support Web site	www.hp.com.tr
HP Care Pack Services	
Telephone Support.....	+90 212 444 71 71
Web site	www.hp.com/go/hpcarepack/emea/activate

Ukraine

Technical Support.....	+38 (044) 490-3520
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.support.hp.ru/order
HP Care Pack Services	
Telephone Support.....	+38 (044) 495-2825
Web site	www.hp.com/go/hpcarepack/emea/activate

United Arab Emirates (Dubai)

General Information (Call Center)	
and Technical Support	+971 4 366 2020
Toll-free	800 4520
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack Services	
Telephone Support.....	800 4326
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com

United Kingdom

Enquiries	
General	0845 270 4000
Sales	0845 270 4222
Warranty	0870 842 2339
Customer Support Web site	www.hp.com/country/uk/eng
ALL Contract and HP Care Pack (including SupportPack and Carepaq).....	0870 842 2330
HP Care Pack Web site	www.hp.com/go/hpcarepack/emea/activate

United States

General Information.....	1-800-345-1518
Technical Support (For continuous quality improvement, calls may be monitored.)	1-800-652-6672
	1-208-323-2551
Ordering Backup Software.....	1-800-952-7689
Customer Support Web site	h20000.www2.hp.com/bizsupport/TechSupport/Home.jsp

Uruguay

Technical Support <i>Apoyo Técnico</i>	+54-11-4708-1600
Customer Support Web site	www.hp.com/support www.hp.com/country/uy/spa/support

Uzbekistan

Technical Support.....	+7 (095) 797-35 20
Fax.....	+7 (095) 797-35 21
Customer Support (on-line request)	www.support.hp.ru/order
HP Care Pack Services Web site	www.hp.com/go/hpcarepack/emea/activate

Venezuela

Warranties	+58-212-955-3800
Toll-free	+0800-22-73727
Technical Support.....	0800-HP-INVENT
Customer Support Web site	www.hp.com/support www.hp.com/country/ve/spa/support

Vietnam

General Information	+84 8 823-4151
Warranty Support/Pre-Sales Information	+84 8 823-6215
Technical Support.....	+84 8 823-4530
Fax.....	+84 8 823-6216
Support Web site	www.hp.com/country/vn/eng

Yemen

General Information and Technical Support	+971 4 366 2020
Customer Support Web site	www.hp.com/country/me/eng
HP Care Pack	
Telephone Support.....	+971 4 390 4785
Web site	www.hp.com/me/carepack
E-mail	mecarepack@hp.com